

LCM DIGITAL - PROJECT LAUNCH SUPPORT

1 General software implementation / training core team	2 Deepened power user / expert training	3 Project implementation support	4 Project launch / Instruction construction site team / project support
Kickoff and training of the project core team	In-depth training; empowerment for first level support in the project.	Joint development of methodical-technical approach	Operational project implementation and support
<ul style="list-style-type: none">• Definition of project goals & approach• Basic training software functions	<ul style="list-style-type: none">• Detail training software• In-depth guide, instructions Training videos• Introduction Support & Project Administration	<ul style="list-style-type: none">• Definition of project structure (object & process structure; work packages)• Definition of project organization	<ul style="list-style-type: none">• Short software training for construction site team• Attendance & support of meetings• Readjustment of methodology / software
1 Person day	1 Person day	1 Person day	1 Person day

Estimated effort * (Person daily rate 1.200 € plus additional costs / VAT.): approx. 4 Person days

Every month one hour of content support is included in the license, each additional hour is charged at an hourly rate of 150 €.

Technical support (bug fixing; incident management) is included at any time.

*Only the service actually provided will be billed.

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1 Person day	1 Person day	1 Person day	1 Person day

Estimated effort * (Person daily rate 1.500 \$ / 1.800 CAD plus additional costs / VAT.): approx. 4 Person days

Every month one hour of content support is included in the license, each additional hour is charged at an hourly rate of 190 \$ / 230 CAD.

Technical support (bug fixing; incident management) is included at any time.

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